Good morning (afternoon), my name is _______________. The interview I am going to conduct is part of a research project that aims to analyze the social and operational determinants associated with influenza vaccination coverage in selected countries in Latin America. You have been selected given your extensive experience in the coordination and implementation of vaccination programs. The questions I am going to ask you are related to the operation of the influenza vaccination program in the country in terms of the coordination and availability of supplies and personnel for its implementation. The interview lasts approximately 1 hour. The information provided by you will be used only for the purposes of the study and will be handled confidentially and anonymously. If you have any questions regarding the study, I will provide you with information about the investigator responsible. Finally, thank you very much for agreeing to participate in the study.

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<th>Information of the interview</th>
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<td>Date and hour of the interview:</td>
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<td>City and country where the interviewee works:</td>
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<td>Approximate time of the interview:</td>
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<td>Initials of the interviewee:</td>
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I. Profile and sociodemographic and labor characteristics
   1. What is your professional training?
   2. Can you briefly mention the positions in which you have held?
   3. What is your current position and the institution where you work?
   4. How long have you been in this job?
   5. What are your responsibilities in the vaccination program?
6. Do you participate in vaccination committees or councils?
   a) Can you please describe to me how they are constituted and how they work?

II. Operation of the vaccination program and coverage by risk group
   a) Tactical and operational planning
      7. Can you explain to me how the vaccination program works?
      8. Can you tell me how the annual plan or operational program of the vaccination program works?
      9. What are the goals, objectives, priorities, and resources allocated to the program?
     10. Which actors are taken into account in the planning of the vaccination program?
     11. What obstacles do you identify for its proper execution?
     12. What procedures do you perform to schedule the needs for supplies and materials?

   b) Programming according to risk group
      13. How are the coverage goals by risk group established? How do you consider them?
      14. How is coordination carried out with other areas or programs of the ministry / health department?
      15. What information do you use to estimate vaccination needs?
      16. What other factors do you consider relevant for population scheduling by risk group to be vaccinated?

   c) Coordination between areas and institutions of health sector and other sectors
      17. Which actors or institutions participate in the implementation of the vaccination program?
      18. How is the coordination between the actors or institutions carried out for the implementation of the vaccination program?
      19. How is the influenza vaccination program strategy coordinated with the other vaccination programs?
      20. What strategies are carried out with service providers in the implementation of the vaccination program?
      21. What incentives are used with vaccination program service providers?
d) Effectiveness of receiving and managing financial, material and personnel resources
   22. How effective is the receipt of financial, material, and personnel resources to implement the vaccination program?
   23. What obstacles do you identify for the proper management of financial resources?
   24. How does the availability of health personnel affect the program?

e) Effectiveness of the logistics chain
   25. Can you describe how the vaccine reception schedule works?
   26. What are the criteria used to distribute the number of doses to the care units?
   27. How does the cold chain or network influence the availability of the vaccine?
   28. What barriers do you identify in receiving and distributing the vaccine?

f) Communication and dissemination strategies
   29. What type of communication and dissemination strategies are carried out?
   30. How do you consider the effectiveness of these strategies?
   31. What opportunities for improvement do you identify in these strategies?

g) Missed vaccination opportunities
   32. What priority do you give to missed vaccination opportunities?
   33. How does staff performance influence missed vaccination opportunities?
   34. How are missed vaccination opportunities tracked?

h) Awareness of the population and staff
   35. Can you tell me the strategies you use to sensitize the population?
   36. How do you consider these strategies?
   37. What opportunities for improvement do you identify?
   38. How sensitive are health personnel to the importance of influenza vaccination?

i) Geographical, educational, economic and cultural barriers
   39. What geographic, educational, economic or cultural barriers do you identify for the population to have access to the vaccine?
   40. How do these barriers affect the achievement of the proposed coverage levels?

III. Follow-up to program implementation
   a) Staff performance
41. How do you consider the performance of the personnel participating in the vaccination program?

42. What actions are carried out to supervise the personnel participating in the vaccination program?

43. What opportunities for improvement do you identify?

b) Training needs and actions of providers

44. How are health personnel participating in the vaccination program trained?

45. What training strategies do you consider should be implemented?

c) Barriers to vaccination in the organization of services

46. Regarding service providers, what barriers intervene in the proper implementation of the program?

47. What opportunities for improvement do you identify?

IV. Regulatory framework

a) Compliance with the regulatory framework

48. Regarding current regulations, how closely do you implement the vaccination program?

49. What gaps do you identify in the regulatory framework?

V. Evaluation

a) Program evaluation actions

50. How is the monitoring and follow-up of the program carried out?

51. How are monitoring results used in improvement actions?

52. How is supervision of the program carried out?

53. How do you participate in evaluating the results of the vaccination program?

54. How are the evaluation results used?

b) Gaps in coverage

55. What do you think of the coverage reports of your area of responsibility that you report at the strategic level?

56. What are the coverage gaps that you identify?

57. From your perspective, why are there gaps in coverage?

58. What strategies are proposed to reduce coverage gaps in the short term?

c) Identification of barriers and areas of opportunity

59. What barriers affect the achievement of the goals set?
60. What areas of opportunity do you identify to improve the implementation of the vaccination program?